

# HEAT PUMPS INSTALLER TRAINING

## AIMS

The aim of this course is provide experience plumbing and heating engineers with the practical and theoretical knowlege required to effectively install and maintain air and ground source heat pumps and to assist in MCS accreditation.

## CLIENT GROUP

Candidates wishing to recieve a BPEC Heat Pumps Installer certificate must either have:

- A SVQ Level 3 in plumbing or heating engineering, or
- Several years experience in the plumbing/heating engineering trade

## AND:

- A valid Unvented Hot Water qualification

## AWARD

On successful completion, candidates gain a BPEC certificate.

## COURSE CONTENT

The course covers all the information needed to choose, install and maintain air and ground source heat pump systems including:

- Background and market demand
- How heat pumps work - principles and components
- Heat pump installation
- Commissioning
- Maintenance and fault finding
- Health and Safety

## IMPORTANT INFORMATION

To ensure BPEC Certification complies with its Awarding Body Agreement with Gas Safe Register, centres must verify the likeness of candidates. All candidates must must bring with them one of the following:

- A current passport
- A current driving licence (photo ID)
- A photo ID card issued by the UK Border Agency
- Photo ID issued by any Government Agency

ALL CANDIDATES TO BRING WITH THEM 2 x PASSPORT PHOTOS

## DURATION

4 Days

## CANCELLATION POLICY

Inverness College UHI (ICUHI) reserves the right to cancel or defer the dates of the courses. In the event of ICUHI cancelling a course, learners will be deferred to another (scheduled ICUHI) course or given a full refund if ICUHI are unable to provide a course on dates suitable to the learner. In the event of cancellation of a course by the learner or their representative, the following charges will apply:

More than 28 days – 0%

14-28 days – 25%

1-14 days – 50%

No notice or non-attendance without notice – 100%

ICUHI reserves the right to charge a cancellation fee of £40 if the learner or their representative cancels (refund terms above). Cancellations can be advised to ICUHI by telephone but must be confirmed in writing, either by post or email to:

[business.ic@uhi.ac.uk](mailto:business.ic@uhi.ac.uk)

Refunds are calculated from the date of the written confirmation of the cancellation being received by ICUHI.

Learner deferral requests must be received no later than 10 working days prior to the course start date, otherwise the above £40 administration fee will apply. ICUHI will make all reasonable attempts to defer the learner to a suitable ICUHI course, but deferral requests are at the discretion of ICUHI as are any refunds after deferral requests. All awarding body costs arising from the learner deferral request must be met by the learner.



To apply or for more information  
email: [business.ic@uhi.ac.uk](mailto:business.ic@uhi.ac.uk)